

# End of Showing Notifications

Supra's End of Showing Notifications feature will launch on Monday, July 17. These notifications are an email or text message indicating when a showing has ended. This can be shared with a homeowner and up to four other contacts of your choice.

Every 20 minutes the eKEY will ask if the showing has ended. Here are three other ways an eKEY knows when the showing has ended:

1. When an eKEY is used to open another lockbox
2. When an eKEY goes over 1,000 feet from a property
3. If the showing has not ended after 60 minutes, an automatic End of Showing timeout will be sent.

## DO

- Create a SupraWEB account.
- Set up showing notifications for individual keyboxes.
- Always have location services enabled.
- If adding a homeowner to receive showing notifications, make sure to remove them once the listing has sold.

## DON'T

- Return a key container until showing has ended (releasing again during the same showing will send a false start of showing notification).
- Use general setting in SupraWEB to set up showing notifications (use individual keybox settings).



## WIN A FREE LOCKBOX!

Be entered for a chance to win a free lockbox by emailing [Porscha@OmahaREALTORS.com](mailto:Porscha@OmahaREALTORS.com) after reading the Q&A material on the Supra page of our website and answer the following questions:

1. Why does the "Showing Ended?" prompt appear hours after the showing has ended?
2. Why is it important to NOT return the key container during your showing?

The lucky lockbox winner will be chosen at random the week after the release (July 24 - 28) and notified via email. Questions? Contact [Porscha@OmahaREALTORS.com](mailto:Porscha@OmahaREALTORS.com) or 402-619-5552