

# LockBox Exchange — September 24-26, 2012

## 1-for-1 Exchange

### When?

Monday Sept. 24th,  
Tuesday Sept. 25th, &  
Wednesday Sept. 26th

### What time?

See attached schedule  
on page 2

### Where?

Georgetown Club  
2440 South 141st Cir  
Omaha, NE 68144  
(NE of 144th & Center)

### What do I bring?

- Government issued photo ID
  - Your assigned old blue iBoxes, exchanged 1-for-1
  - If *upgrading* to eKEY; bring BOTH your ActiveKEY & smartphone
- More information on page 2.

### Questions?

402-619-5552 or  
[LWelch@OABR.com](mailto:LWelch@OABR.com)



- *It is important you attend the conversion event at your appointed time to take advantage of the free 1-for-1 exchange. (See page 2 for details.)*
- If you are unable to attend the LockBox Exchange, you **must** send another agent or assistant to exchange your LockBoxes on a 1-for-1 basis.
- If you cannot make your appointment time, please trade with another agent. It is **NOT** necessary to call the OABR office to inform them if you're trading appointment times.
- **Important Note:** During the exchange process, there may be listings that do not have a LockBox. Please call before showing to ensure you have access.
- **Upgrade your key at the conversion event!** If you are currently using an ActiveKEY you will want to consider a more affordable eKEY option. eKEY is a smartphone app that turns your phone into your key. Android and Blackberry users no longer need to carry a key-fob adapter as before (iPhones still require a small adapter). The annual cost for the eKEY is now lower than the ActiveKEY. See the [certified device list](#) to see if your phone is compatible. Once the eKEY App is updated on your smartphone you do not need cellular or internet service to open a Lock-Box. More information on page 2.

### New Bluetooth iBox Features



- Works with the current blue and white ActiveKEY's, and eliminates the key-fob for most smartphone eKEY users.
- Larger key container will accommodate (credit card size) building key cards or up to five regular keys.
- Simple one-step, complete shackle release for easier placement on properties.
- Fresh battery power on all Bluetooth iBoxes.



Check the schedule to see where your last name falls alphabetically.

Please allow up to one hour.

<u>Times</u>	<b>Monday</b> <b>September 24<sup>th</sup></b>	<b>Tuesday</b> <b>September 25<sup>th</sup></b>	<b>Wednesday</b> <b>September 26<sup>th</sup></b>
9:00 AM	AAAA - AGOS	HAYN - HERG	RAMS - REYN
9:15 AM	AHLS - ALLM	HESS - HORN	RHEI - ROGE
9:30 AM	ALLO - ANDR	HOUC - INMA	ROHL - RUSK
9:45 AM	ANZA - BARN	ISEN - JENS	RYAN - SCHA
10:00 AM	BARR - BEDI	JERK - JONE	SCHE - SCHW
10:15 AM	BEER - BLAC	JORG - KEEN	SCOT - SIMO
10:30 AM	BLAN - BOKO	KEET - KING	SIND - SORE
10:45 AM	BOLD - BROE	KINS - KORB	SORT - STEV
11:00 AM	BROO - BURR	KORT - KUSM	STIN - SVOB
11:15 AM	BUSC - CERV	KUTZ - LEAT	SWAN - THIB
11:30 AM	CHAN - CLAR	LEBL - LIND	THIE - TORC
11:45 AM	<b>CLOSED FOR LUNCH</b>	<b>CLOSED FOR LUNCH</b>	<b>CLOSED FOR LUNCH</b>
1:00 PM	CLEE - CONT	LONG - MACK	TORN - UHIN
1:15 PM	CONW - CZER	MADI - MARQ	ULVE - VITT
1:30 PM	DAHL - DENO	MARR - MCCA	VOCE - WARG
1:45 PM	DEPP - DOST	MCCH - MCNE	WATK - WELL
2:00 PM	DOUG - EDWA	MCPA - MILE	WELT - WILK
2:15 PM	EGAN - EVAN	MILL - MOSB	WILL - WOLK
2:30 PM	FADE - FERR	MRAS - NEAR	WOOD - YOWE
2:45 PM	FIKE - FORM	NEES - NOLL	ZACH - ZZZZ
3:00 PM	FOSD - FROS	NOON - ONDR	<b>OPEN</b>
3:15 PM	FUJA - GILB	ONEA - PATR	<b>OPEN</b>
3:30 PM	GILE - GROS	PATT - PEW	<b>CLOSED</b>
3:45 PM	GROV - HANN	PFEI - POWE	
4:00 PM	HANS - HAYE	POWL - RAMA	
4:15 PM	<b>CLOSED</b>	<b>CLOSED</b>	

**Important eKEY Upgrade Information.** Make sure the eKEY 'App' is downloaded *prior* to attending the event. To download the 'App' - **For iPhone:** select 'App Store' icon, select 'Search' and search for 'Supra eKEY', select the app & tap 'Install.' **For Android:** select 'Market/Play Store' icon, select 'Search' and search for 'Supra eKEY,' select the app & tap 'Install.' **For BlackBerry:** on your phone, open the internet browser, type [www.ekeymobile.com](http://www.ekeymobile.com) and download.

Key Type Comparisons			
	eKEY Basic	eKEY Professional	ActiveKEY
Pricing	\$14.95, auto-withdrawal the 5 <sup>th</sup> of each month by Supra	\$24.95, auto-withdrawal the 5 <sup>th</sup> of each month by Supra	\$193.20/year plus \$25.00 optional insurance (due March, 2013)
Functionality	Basic Lockbox functions & tracks LockBox inventory	Basic Lockbox functions <i>and</i> MLS, maps, and showing activity	Basic Lockbox functions
iPhone Adapter	iPhone adapter <u>required</u> to open Lockboxes with all Apple products, \$54.95.		
Dollar amounts do not include sales tax. Unpaid ActiveKEY invoice (s) must be paid in full and prior to upgrading to eKEY. Prorated refunds will be made on ActiveKEY upgrades. Payment methods are: Visa, MasterCard, American Express or Check.			

## **IMPORTANT INFORMATION ABOUT YOUR SUPRA KEY SERVICE**

UTC Fire & Security Americas Corporation, Inc. (formerly GE Security, Inc.) ("UTCFS"), will hold an upgrade event for Great Plains REALTORS® Multiple Listing Service, Inc. ("GPRMLS") starting September 24, 2012.

Your new Keyholder Agreement will include the following:

- A.** Termination date of September 20, 2018.
  - 1. You can terminate the Keyholder Agreement at any time, as long as you return all equipment leased under a prior Keyholder Agreement.
- B.** Pricing changes (subject to the terms and conditions of the new Keyholder Agreement including all applicable tax and any annual adjustment):
  - 1. ActiveKEY System Fee was \$142.80 per year, billed annually
  - 2. ActiveKEY System Fee will be \$193.20 per year, billed annually
  - 3. eKEY System Fees:
    - i. Professional Software Service:
      - was \$24.45 per month, debited monthly
      - will be \$24.95 per month, debited monthly
    - ii. Basic Software Service:
      - was \$14.45 per month, debited monthly
      - will be \$14.95 per month, debited monthly

### **NOTE:**

Under the agreement between UTCFS and GPRMLS, you are subject to the terms and conditions of the new Keyholder Agreement as of the start date of the new agreement. You can obtain a copy of the new Keyholder Agreement at the exchange event or from GPRMLS.

If you are discontinuing your current service, you must return your previously leased equipment to the GPRMLS office. You will also need to pay UTCFS any amounts owing prior to the termination date, including (i) any applicable liquidated damages for the failure to return the equipment and (ii) any System Fees that were owed prior to the termination date which remain unpaid.

## LockBox Exchange Monday Sept. 24 – Wednesday Sept. 26, 2012

### Q & A

1. If I have any of the current blue iBoxes, do I have to go to the exchange? **YES**. The current blue iBoxes will no longer work after the exchange. [Click Here](#) for a schedule.
2. Will my current blue/white ActiveKEY work on the new BT iBoxes? **YES**. It will work with the new BT iBoxes. You can keep ActiveKEY if you wish. The ActiveKEY will continue to work on the new BT iBoxes the same way it currently works.
3. Will my eKEY I currently use, my iPhone/adaptor continue to work on the New BT iBoxes? **YES**. There are no changes for you. (See Question 11 for iPhone 5 information).
4. Will my eKEY I currently use with my BlackBerry or Android OS smartphone/key fob continue to work on the new BT iBoxes? **YES**. After the exchange you will no longer need to use your key fob if you have a BlackBerry or Android OS smartphone.
5. If I currently use the eKEY with my BlackBerry or Android OS smartphone/key fob, do I need to make any changes to the software/app or download any new information to open the new BT iBoxes? **NO**. You do not need to make any changes to the software or app, you simply stop using the key fob. There is a slight change in how you open the new BT iBoxes. To open the BT iBox, start the process on your smartphone. When prompted, press up on the bottom of the BT iBox to turn the box on. You will know the BT iBox is activated when you see a red light blinking on the front of the BT iBox. Finish the process as normal.
6. What if I am out of town or otherwise unable to attend? You can send an assistant or another agent in your place to exchange your blue iBoxes.
7. If I send someone else in my place to exchange my blue iBoxes what do they need to bring with them. A state issued ID and an 'Authorization Form' giving them permission to handle the exchange in your absence. [Click Here](#) for the Authorization Form.
8. What do I need to bring to the exchange? A state issued ID, all of your blue iBoxes including those in inventory and those hanging on homes, and a form of payment if you decide to upgrade to the eKEY. (Visa, MasterCard, American Express or checking account).
9. Do I need to know the current shackle codes to my blue iBoxes to turn them in at the exchange? **NO**. At the exchange they will ask you for a 4 digit number so they can program all your 'New' BT iBoxes to the same code.
10. How do I release the shackle on the new BT iBox? It is a similar process to the current blue iBoxes. When prompted by your ActiveKEY or eKEY you will press down on the shackle loop and pull up. The entire shackle will release from the new BT iBox.

11. What if I would like to turn in my blue/white ActiveKEY and use my smartphone as my eKEY? How does this process work? You can complete this process at the exchange. You will need to bring your state issued photo ID, a form of payment (Visa, MC, Amex or Checking Account) to set up your monthly auto withdrawal for your new eKEY service or iPhone Adapter (If Applicable). Supra will issue a credit to you in 6-8 weeks via Credit card or check for the remaining balance left on the ActiveKEY lease totaling \$64.71. Before going to the exchange you want to download the eKEY software on your smartphone.

- iPhone – Select the 'App Store' icon, select 'Search,' search for 'Supra eKEY', then select the app (House with a Key) and tap install. (You will need to know your iTunes Login & password for this process. If you do not know this information, you can reset it from the device).
- Android OS – Select the 'Play Store' icon, select 'Search,' search for 'Supra eKEY', then select the app (House with a Key) and tap install. (You may need to know your gmail Login & password for this process. If you do not know this information, you can reset it from the device).
- BlackBerry – On your phone open the internet browser, type [www.ekeymobile.com](http://www.ekeymobile.com) and download.

12. iPhone 5 compatibility; Apple has announced that the new iPhone 5 can be preordered in September. This new phone has an updated operating system called "iOS 6" and a different connector called "Lightning." The Lightning connector is much smaller than Apple's previous 30-pin connector. As a result, the current eKEY iPhone Adapter *will not* plug directly into the new iPhone 5. Apple also announced it will release a 30 pin to Lightning adapter.

Supra is in the process of obtaining an iPhone 5 and Lightning adapter from Apple. Please be advised, until Supra has tested the application and eKEY adapter with Apple's products, they cannot confirm that they will operate correctly. Supra customers who wish to run the eKEY application on an iPhone 5 may want to consider delaying their purchase of the iPhone 5 until Supra's testing is complete.

Supra plans to support the iPhone 5. Supra will confirm compatibility as soon as they obtain technical information from Apple and will make engineering changes to their products if required. Supra is also exploring a fob/adapter design that may not require Apple's Lightning adapter, and will provide more information on that as it becomes available.

You can [Click Here](#) to see when Supra has added the iPhone 5 to the compatibility list.



**For use by agents designating another individual to exchange their blue iBoxes.**

*Please Print Legibly*

I authorize \_\_\_\_\_ to exchange my blue iBoxes for the new “BT” iBoxes.  
*First & Last Name (Person returning boxes)*

Please assign the new “BT” iBoxes to the following:

_____	_____	_____	_____
<i>Your Name</i>	<i>Agent ID</i>	<i>Sign</i>	<i>Date</i>

Number of old iBoxes physically returned: \_\_\_\_\_

Shackle Code to be used for new “BT” iBoxes: \_\_\_\_\_